



**THIS IS A SEALED BID
PROPOSAL FOR FOOD
SERVICE MANAGEMENT**

PLEASE DELIVER TO:

Indiana DOC Juvenile
1118 S Sr 25
Logansport, IN 46947

INDIANA DOC JUVENILE

IGNACIO SANCHEZ

2400 Market Street
Philadelphia, PA 19103
Phone: 704-303-0896
Fax: 630-271-5758
Web: www.aramarkcorrections.com
Email: sanchez-ignacio1@aramark.com



Sample Certificate of Insurance – Cover Page

Enclosed is a sample certificate of insurance indicating Aramark's coverage. Aramark maintains a complex commercial insurance program offering coverage that is often broader than what is available to the general market. Below are some clarifications that we wish to make regarding how our program functions to address your requirements. We encourage you to express any concerns so that we can appropriately address them in connection with finalizing our definitive agreement if we are awarded.

Clarifications on Insurance coverage:

- Aramark does not represent that insurance will cover any and all all claims or losses are covered losses.
- Fiduciary Liability, Valuable papers, Cyber Liability, is not relevant to Aramark's relationship with Client.
- Client will be included as an Additional Insured on certificates evidencing required commercial general liability insurance policies upon contract award.
- Any insurance provided by Aramark (Additional Insured or Otherwise) shall only cover losses for which Aramark is legally liable; such insurance coverage shall not cover liability in connection with or arising out of the wrongful or negligent acts or omissions of Client.
- Aramark maintains applicable insurance for Aramark. Volunteers, subcontractors and other should to extent needed and statue maintain any applicable insurance on their own behalf.
- Aramark proposes a mutual waiver of subrogation on claims for property damage, not to include claims for bodily injury or death.
- Subcontractors engaged by Aramark may have lower limits of insurance than required of Aramark, but only upon advanced written approval by Client.
- Notice of cancellation of any insurance policies required herein shall be subject to ACORD 25 Certificate of Liability standards, and will be delivered, as applicable, in accordance with policy provisions.
- Aramark's commercial general liability insurance coverage will be primary and not contributing for liabilities arising out of Aramark's negligent acts and omissions or assumed by Aramark by agreement.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
09/05/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Willis Towers Watson Northeast, Inc. c/o 26 Century Blvd P.O. Box 305191 Nashville, TN 372305191 USA	CONTACT NAME: Willis Towers Watson Certificate Center PHONE (A/C. No. Ext): 1-877-945-7378 FAX (A/C. No.): 1-888-467-2378 E-MAIL ADDRESS: certificates@willis.com	
	INSURER(S) AFFORDING COVERAGE	
INSURED Aramark Services, Inc. Its Divisions & Subsidiaries Global Risk Management, 6th Floor 2400 Market Street Philadelphia, PA 19103	INSURER A: ACE American Insurance Company NAIC #: 22667	
	INSURER B: Indemnity Insurance Company of North Ameri NAIC #: 43575	
	INSURER C:	
	INSURER D:	
	INSURER E:	
	INSURER F:	

COVERAGES **CERTIFICATE NUMBER:** W25883610 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

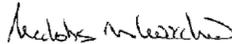
INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Liquor Liability <input checked="" type="checkbox"/> Vendors Liability GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input checked="" type="checkbox"/> OTHER: N/A			HDO G47306231	10/01/2022	10/01/2023	EACH OCCURRENCE \$ 5,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ Included MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 5,000,000 GENERAL AGGREGATE \$ Unlimited PRODUCTS - COMP/OP AGG \$ Unlimited
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY			ISA H10700206	10/01/2022	10/01/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 5,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N No	N/A	WLR C70304405	10/01/2022	10/01/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 5,000,000 E.L. DISEASE - EA EMPLOYEE \$ 5,000,000 E.L. DISEASE - POLICY LIMIT \$ 5,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
SAMPLE CERTIFICATE - EVIDENCE OF INSURANCE

General Liability and Auto Liability policies are non-cancellable. Workers' Compensation notices of cancellation are in accordance with each state law. Products/Completed Operations and Contractual Liability are included under General Liability. Self-Insured for Auto Physical Damage.

CERTIFICATE HOLDER

CANCELLATION

Sample Certificate of Insurance Upon execution of a written agreement, a certificate will be issued in compliance with mutually acceptable insurance requirements.	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
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Legal Considerations

Aramark Correctional Services, LLC (“Aramark”) has an existing agreement in place with Indiana Department of Correction (“IDOC”) for the provision of Juvenile Food Services (the “Services”). Aramark agrees to use the parties’ existing agreement (the “Existing Agreement”), subject to the inclusion of mutually agreeable terms, where applicable. If Aramark’s proposal is accepted and determined by IDOC to merit an award, Aramark respectfully requests and reserves the right to negotiate a definitive agreement that will govern the parties’ relationship and include mutually agreeable terms. It is Aramark’s understanding that only terms in the definitive agreement signed by both parties would control the relationship going forward. Aramark’s proposal is not an offer that, if accepted by the IDOC, would constitute an agreement binding on Aramark. In particular, Aramark respectfully requests that the IDOC consider the following provisions:

1. **TERMINATION:** Aramark respectfully requests that any resulting termination language provides mutual termination for convenience rights to the parties, which is consistent with the language in the parties’ Existing Agreement.
2. **LIQUIDATED DAMAGES:** The RFP sets forth the circumstances pursuant to which the IDOC may take action in the event that it believes the contract requirements are not being properly followed as further outlined in Appendix 1 to the RFP. Aramark assumes that the IDOC will only take such actions regarding matters solely within Aramark’s control and will also consider a reasonable notice and cure period prior to taking any such action. Aramark is hopeful that the parties will use the resulting contract to clarify further the parties’ performance obligations and assessment of damages provisions.
3. **MATERIAL ADVERSE CHANGE:** Given our ever-changing economic environment, Aramark respectfully requests that a resulting agreement include a material adverse change clause. Here is one example:

The financial arrangements in this Agreement are based on conditions existing as of the Effective Date, including any representations regarding existing and future conditions made by the Missouri DOC in connection with the negotiation and execution of this Agreement. If such conditions change due to causes beyond Aramark’s control, including, but not limited to, a change in the scope of Aramark’s services; menu changes; a decrease in the Facilities’ inmate population or the availability of inmate labor; efforts to organize labor; increases in food, fuel, equipment, utilities, supply and labor costs; Federal, State and local sales, and other taxes and other operation costs; a change in Federal, State and

local standards, requirements recommendations, and regulations; or other unforeseen external market conditions outside Aramark's control, then Aramark shall give the Missouri DOC written notice of such increase or change, and within thirty (30) calendar days after such notice, Aramark and the Missouri DOC shall mutually agree upon modification(s) to offset the impact of the increase or change, which modifications may include any or a combination of the following: an adjustment to Aramark's price per meal, modifications to the menu, or modifications to Aramark's scope of services.

4. **PRICE ADJUSTMENTS:** Aramark respectfully requests that a resulting agreement include the following language which provides the right for an adjustment to pricing at each annual renewal or extension period based on inflation:

The per meal prices stated in this Agreement are firm for the period beginning on the _____ and ending on _____. Per meal prices for each subsequent 12-month period shall be adjusted on each anniversary of the _____ by an amount to be mutually agreed upon and set forth in an amendment to this Agreement; provided, however, that in the event no agreement is reached with respect to such adjustment, per meal prices shall be adjusted as further set forth below by the greater of the (a) yearly percentage change in the Consumer Price Index, All Urban Consumers, U.S. City Average, Food Away From Home Index ("CPI-FAFH"), published by the U.S. Department of Labor and (b) the yearly percentage change in the Market Basket of Products which approximate the products served at the facilities covered by this Agreement (the "Client Menu"). The period for determining CPI-FAFH and Market Basket of Products adjustments shall be _____ of the immediately preceding year to _____ of the then-current year (the "Base Period").

5. **EMPLOYMENT OPTION:** Aramark respectfully requests that any resulting employment option language is applicable only to Aramark employees who have maintained a minimum of one (1) year prior employment with Aramark, which is consistent with the language in the parties' Existing Agreement.
6. **INSURANCE:** Aramark respectfully requests that any result agreement limit the required insurance coverages to commercial general liability, automobile liability and a surety or fidelity bond, if required by statute or by the State, which is consistent with the requirements in the parties' Existing Agreement.



EXECUTIVE **SUMMARY**

BREAK THE CYCLE OF RECIDIVISM

As leaders in the corrections industry with an innate understanding of what it takes to succeed, we are uniquely positioned to play a key role in reducing recidivism—or breaking the cycle. Through our proactive strategies in food, training, jobs, and community, we positively impact the lives of individuals and achieve innovative solutions to move Indiana DOC Juvenile and the industry forward.

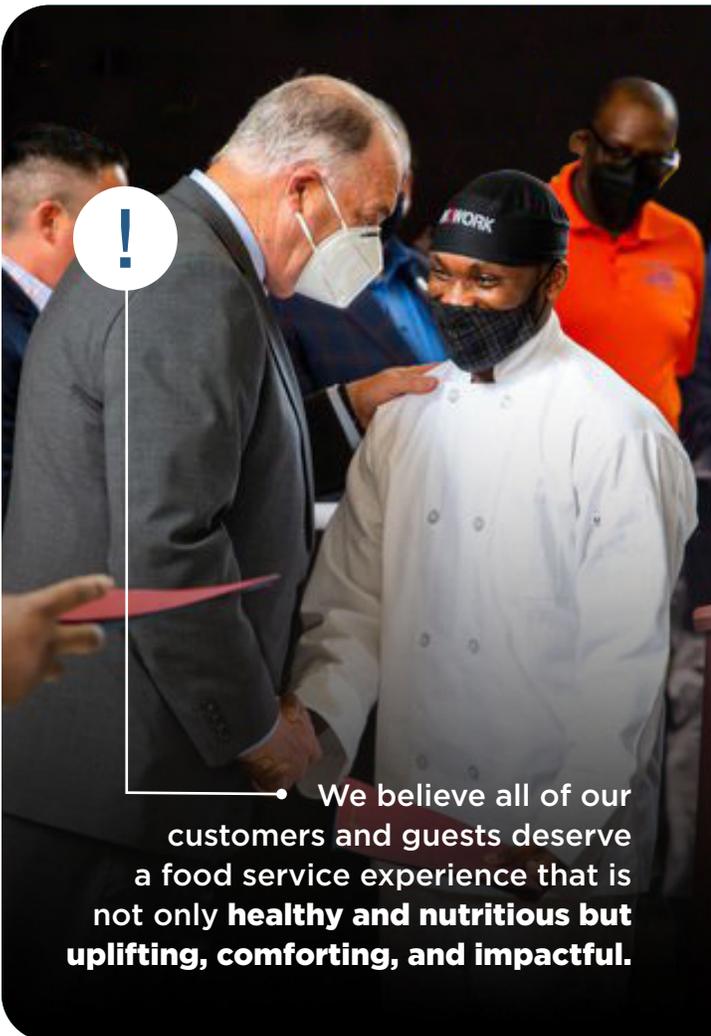
OUR COMMITMENT TO YOU

Our mission is to work together to break the cycle, extending our standard of excellence to everything we do and everyone we serve. We will work with Indiana DOC Juvenile to create a custom program meeting all national and Indiana standards while building a path for second chances. Along with our passion for operational excellence in service, safety, sanitation, and security; we promise to deliver satisfying meal and commissary services and opportunities to create a foundation for resident success.



As a provider in corrections, we have the opportunity to change lives, and we take that responsibility very seriously. We see the impact on an individual's future in our clients' facilities every day, by recognizing their potential and using food as a tool to realize it. **A thoughtful, culinary approach, a means to maintain family connections, and rehabilitative programming set these folks up for success once they are released, and I am happy we can positively influence their journey. We invite you to reach out to some of our current clients to hear about their experiences with our service excellence."**

— Tim Bartrum
President and CEO
Aramark Correctional Services



We believe all of our customers and guests deserve a food service experience that is not only healthy and nutritious but uplifting, comforting, and impactful.

REDEFINING CORRECTIONS SERVICE

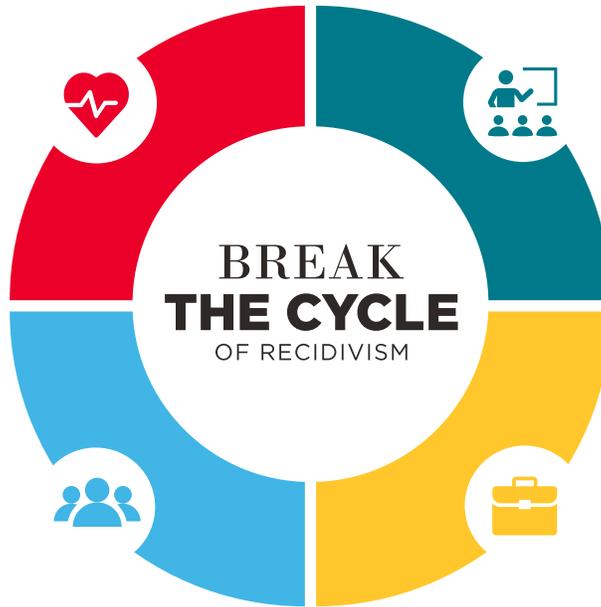
We identify your needs and goals to create an informed and tailored food service solution using our expertise. Our commitment to being at the forefront of redefining corrections service and breaking the cycle of recidivism starts with an insights-driven approach coupled with an in-house team of experts in food, training, jobs and community. We ensure

a connected and consistent experience for all, from administrators, officers, and staff to residents and visitors. When meeting the needs of all our stakeholders, we balance the operational efficiencies and resources of our expertise with the strategies and principles of a hospitality practice. The result is a strategy-based experience designed for your facility, delivering a safe and positive future by supporting financial, health, and overall well-being.

OUR APPROACH

FOOD

We create better food experiences, because everyone deserves an environment where food is served with respect and dignity.



TRAINING

We offer training and education to help incarcerated people build the skills and certifications they need to succeed while still incarcerated and after they have been released.

COMMUNITY

We engage with local communities to support individuals on their journey post release and reduce risk factors for incarceration.

JOBS

We create jobs, and encourage our partners to do the same, because we understand the power of opportunity to influence the reduction of recidivism.

WE BELIEVE IN



INDUSTRY INNOVATION

We believe in redefining correction service solutions through insights and continual improvement processes—working toward positive industry progress.



PROACTIVE PARTNERSHIP

We continually identify connected resources and comprehensive strategies to improve programs and processes that support long-term success.



DIGNIFIED DIFFERENCE

We proudly serve the best interests of every stakeholder with respect and excellence, creating uplifting opportunities with lasting value and impact.

SERVICE CAPABILITIES

As a company serving 5.2 million meals in over 450 facilities across the country each week, our vast experience providing facilities and food services to residents just like yours enables us to support your unique needs. Combined with our commitment to quality and passion for service, the ability of our people to drive innovative solutions positions us as a leading facilities and food service provider.



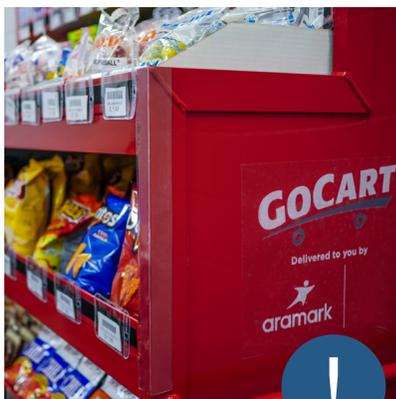
We serve
**nearly 300 million
meals a year to
315,000 residents.**

FOOD SERVICE

Balancing efficiency and operations with service and positive experiences, we are the national leader in correctional food service to state, county, municipal, private prisons, and juvenile facilities.

Our customizable program solutions address your individual facility's needs based on the following considerations:

- Menu design, robust supply chain management, production, inventory, and compliance
- Proprietary software that manages cost, reduces waste, and analyzes food production
- Promotional food programs that encourage resident positive behavior and maintain safety and security
- Staff programs that expand dining options and provide excellent service to boost morale and increase retention
- Branded product sourcing at competitive prices that increases client and/or resident savings



We serve **1.2 million
iCare e-commerce
orders per year.**

COMMISSARY

Commissary operates as an arm of Aramark's retail business. With this unique perspective, our sophisticated retail programs have proven sales growth by double-digits for multiple consecutive years. We are the only commissary provider with an approach rooted in retail principles, treating residents like consumers, which increases revenue.

Similar to food service, our solutions are tailored to your facility and reflect the following considerations:

- Real-time insights from our client dashboard, surveys, and focus groups ensure the right products are always available.
- Branded product sourcing at competitive prices increases client and/or resident savings.
- Integrated technology and software provides a seamless experience from tracking orders to program management.
- Year-round promotions and mobile commissary drive excitement, ease the transition, and boost morale.
- On-site or local warehouses provide faster product fulfillment and resolution.



JUVENILE

Our dietitians develop product specifications, menu selection, and recipes for the juvenile corrections facilities we serve. Our programs meet or exceed the nutritional requirements for juveniles, including federal, state, and local standards, American Correctional Association requirements, National Commission on Correctional Health Care requirements, and parameters set by the Board of Education, and the National School Lunch and School Breakfast Programs. Additionally, our team of dietitians coordinates the food production system and quality-assurance program compliance with ACA standards.



MEALS ON WHEELS

We offer a cost-effective, quality food service program, Meals on Wheels, that meets Indiana Department on Aging standards. We assume the role of food service consultants, so it is our responsibility to make informed recommendations on proper procedures to meet or exceed applicable standards, staffing levels, and proper supervision to ensure safety and handling. Our extensive management experience ensures a clean, safe, flexible operation that offers menu variety and quality products, as well as open communications with the staff.



FACILITIES

We specialize in providing comprehensive maintenance services exclusively for correctional facilities. These services have been implemented in nearly 4 million square feet of correctional facilities and are proven to save an estimated 25% of annual maintenance cost. Our Maintenance Program ensures that client facilities have complete decision-making control over day-to-day operations of the facility.

LAUNDRY SERVICE

Aramark has been managing laundry and linen service needs since 1967. We currently manage approximately 300 linen distribution management programs nationwide, and more than 200 laundry facilities. We have great depth and breadth of experience regarding the full scope of laundry equipment preventive and corrective maintenance. We have vast experience with major equipment manufacturers' models, maintenance standards, energy usage, and wastewater treatment.

FULL SERVICE

Aramark's full-service solution encompasses managing all food service operations, delivering a safe and positive experience for Indiana DOC Juvenile. We provide product purchasing, menu building, kitchen management, labor management, and an expert corrections team, including dietitians, with proprietary technology to track and analyze metrics for optimal production.



PRODUCT

Aramark purchases the product



MENU

Aramark builds menu

OFFICER DINING

Correctional officer recruitment, retention, and morale is a major concern of corrections administrators. We understand the immense challenges your employees face every day. To help offset some of the stress on your officers and staff, we leveraged our enterprise hospitality experience to develop a suite of staff dining solutions featuring menus with attractive products, refreshing service, and healthier-for-you options.

Our health and wellness platform enables their well-being, and value-added programs bring even more choices to your officers and staff, keeping them engaged and delighted, positively impacting retention.



YOUR RECOMMENDED SUITE OF SOLUTIONS



PRODUCTION

Aramark manages kitchen



MANAGEMENT

Aramark manages and maintains all labor from recruitment and hiring to customer service and development



TECHNOLOGY

PRIMA tracking and analysis manages cost, waste, and future planning

RESIDENT PROGRAMS

Retail programming is proven to be an effective tool in boosting morale and managing resident behavior. That's why Aramark has a comprehensive suite of retail solutions to provide residents with a true consumer experience within the facility and offer them training and skills to earn employment once released.



CORRECTIONS BY THE NUMBERS

336 MUNICIPAL & COUNTY FACILITIES SERVED

45+ YEARS IN THE CORRECTIONS INDUSTRY



13 DOCs SERVED

19 JUVENILE FACILITIES SERVED

11 MEALS ON WHEELS & 3 COMMUNITY CORRECTIONS LOCATIONS

42 IN2WORK GRADUATES hired at Aramark in the last year

FOOD SERVICE

 prepare nearly **300 million** meals annually

serve **2,000** EMPLOYEES ANNUALLY

FULLY ACA COMPLIANT

4.8M STAFF MEALS SERVED ANNUALLY



205 ACCOUNTS WITH STAFF DINING

A TRUE PARTNER, NOT JUST A SERVICE PROVIDER

As your partner, we balance the performance of our operation with a total experience inspired by hospitality principles to deliver operational and service excellence in everything we do and everyone we serve. From on-time delivery of name brand products to on budget satisfying meals, nutrition support to trained labor; we deliver on promises that both satisfy the client and resident. From the onset, we locate and maintain the best team of talent available to positively impact the lives of the individuals we serve in our correctional facilities through food, training, and jobs. Our clients' experience with Aramark is the best demonstration of our capabilities, service, and true partnership.

The following are some of our clients that are similar to yours in size, geography, or classification. We invite you to call or inspect our services in these facilities.

REFERENCES

STATE OF ALABAMA - DEPARTMENT OF YOUTH SERVICES

1000 Industrial School Road
Mt. Meigs, AL 36057

Client Contact: Alesia Allen
Phone: 334-215-3836
Email: Alesia.Allen@dys.alabama.gov
Services Provided: Food Service

FLORIDA SHERIFF'S YOUTH RANCH

PO Box 2000
Boy's Ranch, FL 32069

Client Contact: Bill Frye
Phone: 386-842-5501 ext. 214
Email: bfrye@youthranches.org
Services Provided: Food Service

KANSAS DEPARTMENT OF CORRECTION - JUVENILE SERVICES

1430 N 25th St.
Topeka, KS 66618

Client Contact: Megan Milner
Phone: 785-746-7196
Email: Megan.Milner@ks.gov
Services Provided: Food Service



The Aramark leadership team in Kansas is responsive to our requests and consistently supports us during periods of increased security."

— Keith Bradshaw, Executive Director, Contracts & Finance
Kansas Department of Corrections